

Bakery and Pastry Production Level- II



CURRICULUM Based on December, 2021 (V- I) Occupational Standard (OS)



Acknowledgements

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Table of Contents

ACKNOWLEDGEMENTS2
PREFACE4
1. TVET-PROGRAM DESIGN 1
1.1 TVET-PROGRAM TITLE: BAKERY & PASTRY PRODUCTION LEVEL II 1
1.2 TVET-PROGRAM DESCRIPTION 1
1.3. TRAINING -PROGRAM STRUCTURE
1.4 DURATION OF THE TVET-PROGRAM1
1.5 QUALIFICATION LEVEL AND CERTIFICATION2
1.6 TARGET GROUPS2
1.7 Entry Requirements
1.8 MODE OF DELIVERY
1.9 Institutional Assessment3
1.10 TVET TEACHERS PROFILE3
1.11 TRAINING AND ASSESSMENT METHODOLOGY 1
2. LEARNING MODULE DESIGN 1
3. RESOURCE REQUIREMENTS ERROR! BOOKMARK NOT DEFINED.
EXPERTS WHO DEVELOPED THE CURRICULUM2



Preface

The reformed TVET-System is an outcome-based system. It utilizes the needs of the labor market and occupational requirements from the world of work as the benchmark and standard for TVET delivery. The requirements from the world of work are analyzed and documented – taking into account international benchmarking – as occupational standards (OS).

In the reformed TVET-System, curricula and curriculum development play an important role with regard to quality driven comparable TVET-Delivery. The Curricula help to facilitate the training process in a way, that trainees acquire the set of occupational competences (skills, knowledge and attitude) required at the working place and defined in the occupational standards (OS).

This curriculum has been developed by a group of professional experts from different Regional TVET Bureaus, colleges, Industries and Institutes based on the occupational standard for **Baker & Pastry Production Level II**. The curriculum development process has been actively supported and facilitated by **Ministry of Labor and Skills.**



1. TVET-Program Design

1.1 TVET-Program Title: Bakery & Pastry Production Level II

1.2 TVET-Program Description

The Program is designed to develop the necessary knowledge, skills and attitude of the trainees to the standard required by the occupation. The contents of this program are in line with the occupational standard. The Trainees who successfully completed the Program will be qualified to work as a **Bakery & Pastry Workers** with competencies elaborated in the respective OS. Graduates of the program will have the required qualification to work in the **Culture, Sport & Tourism sector** in the field of **Bakery & Pastry Production.**

The prime objective of this training program is to equip the Trainees with the identified competences specified in the OS. Graduates are therefore expected to Transport and Store Food, Prepare Ethiopian cultural Bread Products, Prepare fillings, Sauce and syrups, Prepare and Present Gateaux, Prepare and Produce Pastries, Prepare Hot and Cold Dessert, Apply service delivery to customer and Prevent and Eliminate Muda in accordance with the performance criteria and evidence guide described in the OS.



1.3. Training -Program Structure

Unit of Con		Sequences of Learning 1	nodules	Unit title	Duration (In
	inperence	Code	Title		Hours)
CST BPP2 01 1221	Transport and	CST BPP2 M04 1122	Transporting and	Take delivery of supplies	52
	Store Food		Storing Food	Identify appropriate food	
				transportation	
				Transport food safely and hygienically	
				Store food safely and hygienically	
CST BPP2 02 1221	Prepare	CST BPP2 M03 1122		Select Ethiopian bread ingredient	52
	Ethiopian		Ethiopian Bread	Prepare and bake Ethiopian bread	
	cultural Bread		Products	products	
	Products			Store bread products	
CST BPP2 03 1221	Prepare fillings,	CST BPP2 M02 1122	Preparing fillings,	Prepare fillings	32
	sauce and syrups		sauce and syrups	Prepare sauces	
				Prepare syrup	
				Store filling, sauces and syrups	
<u>CST BPP2 04 1221</u>	Prepare and	CST BPP2 M06 1122	Preparing and	specialized cakes and sponges	78
	Present Gateaux		Presenting Gateaux	Prepare and use fillings	
				Decorate cakes	

5 4 6 45	Author/Copyright:	Bakery and Pastry production	Version - II
Page 1 of 45	Ministry of Labor and Skills	Level- I	December, 2022



CST BPP 05 1221	Prepare and Produce Pastries	CST BPP2 M05 1122	Preparing and Producing Pastries	 Present cakes Store Cake Prepare pastries and pastry products Decorate and present pastry products Store pastries 	68
CST BPP2 06 1221	Prepare Hot and Cold Dessert	CST BPP2 M07 1122	Preparing Hot and Cold Dessert	 Prepare and produce desserts and sweets Decorate, portion and present desserts and sweets Prepare sweet sauces Prepare accompaniments, garnishes and decorations Store desserts and sweets 	72
CST BPP2 07 1221	Apply service delivery to customer	CST BPP2 M08 1122	Service delivery to Customers	 Prepare for service Welcome customers Take and process orders Deliver Services of food and drinks Clear tables and bill customers Close down after service 	62

5 0 (15	Author/Copyright:	Bakery and Pastry production	Version - II
Page 2 of 45	Ministry of Labor and Skills	Level- I	December, 2022



CST BPP2 08 1221 Prevent and Eliminate MUDA	CST BPP2 M01 1122	Preventing and Eliminate MUDA	 Prepare for work Muda and its problem Analyzing Causes of a problem Muda Elimination waste Prevention 	32

^{*}The time duration (Hours) indicated for the module should include all activities in and out of the TVET institution.

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Page 3 of 45	Ministry of Labor and Skills	Level- I	December, 2022



1.4 Duration of the TVET-Program

The Program will have duration of **448 hours** including the institution training and on-the-job practice or cooperative training time. Such cooperative training based on realities of the industry, nature of the occupation, location of the TVET institution, and other factors will be considered in the training delivery to ensure that trainees acquire practical and workplace experience.

S/no	Unit competency	TVET Institution training		Cooperative training	Total hours	Remarks
		Theory	Practical	training	nours	
1.	Transport and Store Food	22	10	20	52	
	Prepare Ethiopian cultural					
2.	Bread Products	10	22	20	52	
3.	Prepare fillings, sauce and syrups	8	8	16	32	
4.	Prepare and Present Gateaux	20	28	30	78	
5.	Prepare and Produce Pastries	10	38	20	68	
6.	Prepare Hot and Cold Dessert	8	40	24	72	
7.	Apply service delivery to customer	24	8	30	62	
8.	Prevent and Eliminate MUDA	10	22	0	32	

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Page 1 of 45	Ministry of Labor and Skills	Level- I	December, 2022



1.5 Qualification Level and Certification

Based on the descriptors elaborated on the Ethiopian National TVET Qualification Framework (NTQF) the qualification of this specific TVET Program is Level II.

The trainee can exit after successfully completing the modules in one level and will be awarded the equivalent institutional certificate on the level completed. However, only institutional certificate of training accomplishment will be awarded.

1.6 Target Groups

Any citizen **with or without disability** who meets the entry requirements under items 1.7 and capable of participating in the training activities is entitled to take part in the Program.

1.7 Entry Requirements

The prospective participants of this program are required to possess the requirements or directive of the Ministry of Labor and Skills.

1.8 Mode of Delivery

This TVET-Program is characterized as a formal Program on middle level technical skills. The mode of delivery is co-operative training. The time spent by the trainees in the real work place/ industry will give them enough exposure to the actual world of work and enable them to get hands-on experience.

The co-operative approach will be supported with school-based lecture-discussion, simulation and actual practice. These modalities will be utilized before the trainees are exposed to the industry environment.

Hence based on the nature of the occupation, location of the TVET institutions, and interest of the industry alternative mode of cooperative training such as apprenticeships, internship and traineeship will be employed. In addition, in the areas where industry is not sufficiently available the established production and service centers/learning factories in TVET institutions will be used as cooperative training places. The Training-Institution and identified companies have forged an agreement to co-operate with regard to the implementation of this program.

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Page 2 of 45	Ministry of Labor and Skills	Level- I	December, 2022



1.9 Institutional Assessment

Two types of evaluation will be used in determining the extent to which training outcomes are achieved. The specific training outcomes are stated in the modules. In assessing them, verifiable and observable indicators and standards shall be used.

The formative assessment is incorporated in the training modules and form part of the training process. Formative evaluation provides the trainee with feedback regarding success or failure in attaining training outcomes. It identifies the specific training errors that need to be corrected, and provides reinforcement for successful performance as well. For the teacher, formative evaluation provides information for making instruction and remedial work more effective.

Summative Assessment the other form of evaluation is given when all the modules in the program have been accomplished. It determines the extent to which competence have been achieved. And, the result of this assessment decision shall be expressed in the term of institutional Assessment implementation guidelines..

Techniques or tools for obtaining information about trainees' achievement include oral or written test, demonstration and on-site observation.

1.10 TVET Teachers Profile

The teachers conducting this particular TVET Program are B Level and above who have satisfactory practical experiences or equivalent qualifications.



1.11 Training and Assessment methodology

The program is delivered using a variety of training methods. The table below shows training and assessment methodology for non-impaired trainees and with reasonable adjustment for impaired trainees. In addition, as per the nature of the module title the trainer can use recommended and possible training and assessment methodology.

Learning Meth	ods:					
For none impaired	1. Reasonable Adjustment for Trainees with Disability (TWD)					
trainees	Low Vision and blind	Deaf	Hard of hearing	Physical impairment		
Lecture-	❖ Provide large print text	❖ Assign sign language	Organize the class	❖ Organize the class room		
discussion	❖ Prepare the lecture in Audio/video	interpreter	room seating	seating arrangement to be		
	 Organize the class room seating 	 Arrange the class room seating 	arrangement to be	accessible for wheelchairs		
	arrangement to be accessible to trainees	to be conducive for eye to eye	accessible to	users.		
	❖ Write short notes on the black/white board	contact	trainees	❖ Facilitate and support the		
	using large text	 Make sure the luminosity of 	 Speak loudly 	trainees who have severe		
	❖ Make sure the luminosity of the light of	the light of class room is kept	❖ Ensure the attention	impairments on their upper		
	class room is kept	 Introduce new and relevant 	of the trainees	limbs to take note		
	❖ Use normal tone of voice	vocabularies	❖ Present the lecture	❖ Provide Orientation on the		
	 Encourage trainees to record the lecture in 	 Use short and clear sentences 	in video format	physical feature of the work		
	audio format	❖ Give emphasis on visual lecture	* Ensure the attention	shop		

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Page 1 of 45	Ministry of Labor and Skills	Level- I	December, 2022



		T	T
 Provide Orientation on the physical feature 	and ensure the attention of the	of the trainees	
of the work shop	trainees		
 Summarize main points 	❖ Avoid movement during		
	lecture time		
	❖ Present the lecture in video		
	format		
	❖ Summarize main points		
❖ Conduct close follow up	❖ use Sign language interpreter	❖ Illustrate in clear &	❖ Facilitate and support the
 Use verbal description 	❖ Use video recorded material	short method	trainees having severe upper
❖ Provide special attention in the process of	 Ensure attention of the trainees 	❖ Use Video recorded	limbs impairment to operate
guidance	❖ Provide structured training	material	equipments/ machines
❖ facilitate the support of peer trainees	❖ Show clear and short method	❖ Ensure the attention	❖ Assign peer trainees to assist
❖ Prepare & use simulation	❖ Use gesture	of the trainees	❖ Conduct close follow up
	❖ Provide tutorial support	❖ Provide tutorial	 Provide tutorial support
	(if necessary)	support	(if necessary
		(if necessary)	
❖ Facilitate the integration of trainees with	❖ Use sign language interpreters	❖ Facilitate the	❖ Introduce the trainees with
group members	❖ Facilitate the integration of	integration of	their peers
❖ Conduct close follow up	trainees with group members	trainees with group	
❖ Introduce the trainees with other group	❖ Conduct close follow up	members	
	 Summarize main points Conduct close follow up Use verbal description Provide special attention in the process of guidance facilitate the support of peer trainees Prepare & use simulation Facilitate the integration of trainees with group members Conduct close follow up 	of the work shop Summarize main points Avoid movement during lecture time Present the lecture in video format Summarize main points Conduct close follow up Use verbal description Provide special attention in the process of guidance facilitate the support of peer trainees Prepare & use simulation Prepare & use simulation Facilitate the integration of trainees with group members Conduct close follow up Trainees Very summarize main points Use Sign language interpreter Ensure attention of the trainees Provide structured training Show clear and short method Very gesture Provide tutorial support (if necessary) Use sign language interpreters Facilitate the integration of trainees with group members	of the work shop Summarize main points Avoid movement during lecture time Present the lecture in video format Summarize main points Conduct close follow up Use video recorded material Provide special attention in the process of guidance Provide special attention in the process of guidance Present the lecture in video format Summarize main points Illustrate in clear & short method Ensure attention of the trainees Provide structured training Show clear and short method Use gesture Provide tutorial support (if necessary) Provide tutorial support (if necessary) Facilitate the integration of trainees with group members Conduct close follow up trainees with group members Trainees with group members trainees with group members

D 0 (45	Author/Copyright:	Bakery and Pastry production	Version - II	
Page 2 of 45	Ministry of Labor and Skills	Level- I	December, 2022	



	member	❖ Introduce the trainees with	❖ Conduct close	
	❖ Brief the thematic issues of the work	other group member	follow up	
			 Introduce the 	
			trainees with other	
			group member	
			❖ Inform the group	
			members to speak	
			loudly	
Exercise	❖ Conduct close follow up and guidance	❖ Conduct close follow up and	❖ Conduct close	❖ Assign peer trainees
	 Provide tutorial support if necessary 	guidance	follow up and	❖ Use additional nominal hours
	 provide special attention in the process 	❖ Provide tutorial support if	guidance	if necessary
		necessary	❖ Provide tutorial	
		❖ provide special attention in the	support if necessary	
		process/practical training	provide special	
		❖ Introduce new and relevant	attention in the	
		vocabularies	process/ practical	
			training	

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P	age 3 of 45	Ministry of Labor and Skills	Level- I	December, 2022



ASSESSMENT N	1E 7	THODS:						
Written test	*	Prepare the exam in large texts	*	Prepare the exam using short	*	Prepare the exam using short	*	Use oral response as
	*	Use interview as an option if		sentences, multiple choices,		sentences, multiple choices, true or		an option to give
		necessary		True or False, matching and		false, matching and short answers if		answer for trainees
	*	Prepare the exam in audio		short answers		necessary.		having severe upper
		format	*	Avoid essay writing				limb impairment
	*	Assign human reader	*	Time extension			*	Time extension for
	*	(if necessary)						trainees having severe
	*	Time extension						upper limb impairment
Demonstration	*	Brief the instruction or	*	Use sign language interpreter	*	Provide activity based assessment	*	Provide activity based
/Observation		provide them in large text	*	Brief on the instruction of the	*	Brief on the instruction of the exam		assessment
	*	Time extension		exam	*	Use loud voice	*	Conduct close follow
			*	Provide activity-based/	*	Time extension		up
				practical assessment method			*	Time extension
			*	Time extension				

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Page 4 of 45	Ministry of Labor and Skills	Level- I	December, 2022



2. Learning Module Design

Module code and title	CST BPP2 M01 1122: Preventing and eliminating Muda
Nominal duration	32 Hours

MODULE DESCRIPTION:

This module covers the knowledge, skills and attitude required by a worker to prevent and eliminate MUDA/wastes in his/her workplace by applying scientific problem-solving techniques and tools to enhance quality, productivity and other kaizen elements on continual basis It covers responsibility for the day-to-day operation of the work and ensures Kaizen Elements are continuously improved and institutionalized.

Training OUTCOMES

At the end of the module the trainee will be able to:

- Prepare for work
- Muda and its problem
- Analyzing causes of a problem.
- Muda Elimination
- waste Prevention

MODULE CONTENTS

Unit One. Prepare for work

- 1.1 OHS requirements and Safety equipment and tools
- 1.2 Work instructions
- 1.3 Job Specification
- 1.4 Safety equipment and tools

Unit two: MUDA and its problem

- 2.1 Planning for MUDA
- 2.2 Kaizen Board
- 2.3 Tools to analyse situation of the work place
- 2.4 Causes and effects of MUDA
- 2.5 Statistical tools and techniques
- 2.6 Relevant procedures for Muda identification

Unit Three. Analyzing causes of a problem

- 3.1 Listing Possible causes of a problem
- 3.2 Analyzing Cause relationships using 4M1E

5 4 4 4 5	Author/Copyright:	Bakery and Pastry production	Version - II
Page 1 of 45	Ministry of Labor and Skills	Level- I	December, 2022



- 3.3 Finding root cause of the problem
- 3.4 Creative idea generation to eliminate most critical root causes
- 3.5 Preparing Action plan to implement solutions

Unit Four. MUDA Elimination

- 4.1 MUDA elimination using KPI
- 4.2 Tools and techniques to eliminate wastes/MUDA
- 4.3 Reporting improvements

Unit Five. Waste Prevention.

- 5.1.Plan of MUDA prevention
- 5.2.Standards required for machines
- 5.3. Creating waste-free workplace
- 5.4. Building capability of the work team

5 0 () 5	Author/Copyright:	Bakery and Pastry production	Version - II
Page 2 of 45	Ministry of Labor and Skills	Level- I	December, 2022



- Lecture
- Group discussion
- Demonstration
- Simulation
- Brainstorming

Assessment Methods:

- Written test
- Oral questioning
- Practical demonstration
- Observation in prepared checklist



ASSESSMENT CRITERIA:

Unit One. Prepare for work

- Follow Work instruction
- Interpret Job Specification
- Adopt OHS requirements
- Use Safety equipment and tools

Unit Two. MUDA and its problem

- Prepare MUDA Plan
- Analyze Causes and effects of MUDA
- Identify 7 QCs
- Apply Tools and techniques to draw current situation of work place.
- Apply Relevant procedures for Muda identification

Unit Three. Analyzing causes of a problem

- List all possible causes of a problem.
- Analyze Cause relationships using **4M1E**.
- Find root cause
- Creative idea generation to eliminate most critical root causes
- Preparing Action plan to implement solutions

Unit Four. Muda Elimination

- Eliminate MUDA using KPI
- Use Tools and techniques to eliminate wastes/MUDA
- Reporte improvements

Unit Five. Waste Prevention.

- Understand MUDA prevention.
- Use Visual and auditory control methods.
- Apply 5W and 1Hsheet
- Follow Standard Operating Procedures

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Page 3 of 45	Ministry of Labor and Skills	Level- I	December, 2022	



Learning module and code	Preparing Fillings, Sauce and Syrup CST BPP2 M02 1122
NOMINAL DURATION:	32Hours

MODULE DESCRIPTION: This module covers the knowledge, skills and attitude required to produce and serve a wide range of fillings, sauces and syrups including glazes, fruit based sauces, cream based sauce, starch thickened sauces, syrup and filling to a high and consistent quality. Fillings, sauces and syrups may include assembled with appropriately flavored pastry and bakery products. Filling, sauces and syrup include fresh or canned fruits.

Training outcomes

At the end of the module the trainee will be able to:

- Prepare fillings
- Prepare sauces
- Prepare syrup
- Store filling, sauces and syrups

MODULE CONTENTS:

Unit One. Prepare fillings

- 1.1.Fillings Preparation
- 1.2. Fillings the correct temperature

Unit Two. Prepare sauces

- 2.1 sauces Preparation
- 2.2.Preparing and blending fruits
- 2.3. Garnishes, glazes and finishes preparation

Unit Three. Prepare syrup

- 3.1. Boiling Syrup.
- 3.2.flavoring Syrup

Unit Four. Store filling, sauces and syrups

- 4.1.storage materials for filling, sauces and syrups
- 4.2. storage temperature for filling, sauces and syrups

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Page 4 of 45	Ministry of Labor and Skills	Level- I	December, 2022



- Lecture
- Group discussion
- Demonstration
- Brainstorming
- Assessment Methods:
- Written test
- Oral questioning
- Practical demonstration



- Written test
- Oral questioning
- Practical demonstration

ASSESSMENT CRITERIA:

Unit One. Prepare fillings

• Prepare Fillings

Unit Two. Prepare sauces

- Prepare sauces
- Prepare and blend fruits
- Prepare Garnishes, glazes and finishes

Unit Three. Prepare syrup

- Boil Syrup.
- Flavor Syrup

Unit Four. Store filling, sauces and syrups

- Identify storage materials for filling, sauces and syrups
- Determine storage temperature for filling, sauces and syrups

5 0 (15	Author/Copyright:	Bakery and Pastry production	Version - II
Page 3 of 45	Ministry of Labor and Skills	Level- I	December, 2022



Module code and title	Preparing Ethiopian Bread Products	CST BPP2 M03 1122
NOMINAL DURATION:	52 Hours	

MODULE DESCRIPTION: This module covers the knowledge, skills and attitude required to prepare and produce a variety of high-quality Ethiopian bread products. Bread products to be produced may be of varied cultural and ethnic origins and derived from different area of the country.

Training OUTCOMES

At the end of the module the trainee will be able to:

- Prepare and bake Ethiopian bread products
- Select Ethiopian bread ingredient
- Store bread products

MODULE CONTENTS:

Unit one. Select Ethiopian bread ingredient

- 1.1 Ethiopian bread ingredient
- 1.2 preparing Ethiopian bread spices

Unit two. Prepare and bake Ethiopian bread products

- 2.1 Equipments to produce bread products
- 2.2 Preparing variety of Ethiopian bread products
- 2.3 Preparing dough.
- 2.4 Techniques to produce bread.
- 2.5 Baking bread.

Unit three. Store bread products.

- 2.1 Packaging bread products
- 2.2 Storing bread products

D 4 (45	Author/Copyright:	Bakery and Pastry production	Version - II
Page 4 of 45	Ministry of Labor and Skills	Level- I	December, 2022



- Lecture
- Group discussion
- Demonstration
- Simulation
- Field visit
- Brainstorming

Assessment Methods:

- Written test
- Oral questioning
- Practical demonstration
- Observation in prepared checklist

ASSESSMENT CRITERIA:

Unit one. Select Ethiopian bread ingredient

• Identify Ethiopian bread ingredient

Unit two. Prepare and bake Ethiopian bread products

- Identify Equipments to produce bread products
- Prepare variety of Ethiopian bread products
- Prepare dough.
- Use Techniques to produce bread
- Bake bread products.

Unit three. Store bread products.

- Package bread products
- Store bread products

5 - ()-	Author/Copyright:	Bakery and Pastry production	Version - II
Page 5 of 45	Ministry of Labor and Skills	Level- I	December, 2022



Module Code and Title	Transport and store Foods CST BPP2 M04 1122
Learning Methods:	

MODULE DESCRIPTION: This module describes the performance outcomes, skills and knowledge required to transport food from a food preparation area to another location. It also deals with holding or storage on its arrival.

TRAINING OUTCOMES

At the end of the module the trainee will be able to:

- Take delivery of supplies
- Identify appropriate food transportation
- Transport food safely and hygienically
- Store food safely and hygienically

MODULE CONTENTS:

Unit One. Take delivery of supplies

- 1.1.Identifying Information about the supplier.
- 1.2. Checking incoming supplies.
- 1.3.Inspecting Supplied items.
- 1.4. Managing excess stock.

Unit Two. Identify appropriate food transportation

- 2.1 Vehicle suitable for food transportation
- 2.2 Sanitation status and temperature of the vehicle.

Unit Three. Transport food safely and hygienically.

- 3.1 Packaging, loading, restraining and unloading food
- 3.2 OHS regulations
- 3.3 Recording food transportation

Unit Four. Store food safely and hygienically

- 4.1 OHS regulations for food storage.
- 4.2 Food storage conditions
- 4.3. Recording supply level
- 4.4. Environmental conditions for specific food types

Page 6 of 45	Author/Copyright: Bakery and Pastry prod	Bakery and Pastry production	Version - II
Page 6 of 45	Ministry of Labor and Skills	Level- I	December, 2022



- Lecture
- Group discussion
- Demonstration
- Brainstorming

Assessment Methods:

- Written test
- Oral questioning

ASSESSMENT CRITERIA:

Unit One. Take delivery of supplies

- Identify Information about the supplier.
- Check incoming supplies.
- Inspect Supplied items.
- Manage excess stock.

Unit Two. Identify appropriate food transportation

- Identify Vehicle suitable for food transportation
- Verify Sanitation status and temperature of the vehicle.

Unit Three. Transport food safely and hygienically.

- Package, load, restrain and unload food
- Use OHS regulations
- Record food transportation

Unit Four. Store food safely and hygienically

- Apply OHS regulations for food storage.
- Food storage conditions
- Record supply level
- Environmental conditions for specific food types.



MODULE CODE and Tite	CST BPP2 M05 1122 Preparing and Producing Pastries
NOMINAL DURATION:	68 Hours

MODULE DESCRIPTION: This module describes the performance outcomes, skills, knowledge and attitude required to prepare and produce a variety of high-quality pastries and pastry products. Pastries and pastry products to be produced and decorated may be of varied cultural origins and derived from classical or contemporary recipes.

TRAINING OUTCOMES

At the end of the module the trainee will be able to:

- Prepare pastries and pastry products.
- Decorate and present pastry products.
- Store pastries.

MODULE CONTENTS:

Unit one. Prepare pastries and pastry products

- 1.1. Ingredients for Pastry & pastry products
- 1.2. Equipments for Pastry & pastry products
- 1.3. Techniques to make pastry& pastry product.
- 1.4. Portioning pastry
- 1.5. Preparing a variety of pastries and pastry products

Unit two .Decorate and present pastry products

- 2.1.Decorating pastry product
- 2.3. Presenting pastries

Unit three. Store pastries

- 3.1. Storing pastes and ingredients
- 3.2 Storing pastry product



- Lecture
- Group discussion
- Demonstration
- Simulation
- Field visit
- Brainstorming

Assessment Methods:

- Written test
- Oral questioning
- Practical demonstration
- Observation in prepared checklist

ASSESSMENT CRITERIA:

Unit one. Prepare pastries and pastry products

- List Ingredients for Pastry & pastry products
- List Equipments for Pastry & pastry products
- Determine Techniques to make pastry& pastry product.
- Portion pastry
- Prepare a variety of pastries and pastry products

Unit two. Decorate and present pastry products

- Decorate pastry produce
- Present pastries

Unit three. Store pastries

- Store pastes and ingredients for pastry products,
- Store pastry product

5 4 6 4 5	Author/Copyright:	Bakery and Pastry production	Version - II
Page 1 of 45	Ministry of Labor and Skills	Level- I	December, 2022



Module code and title	CST BPP2 M06 1122 : Preparing and Presenting Gateaux
NOMINAL DURATION:	78 Hours

MODULE DESCRIPTION:

This module describes the performance outcomes, skills, knowledge and attitude required to produce, fill, decorate and present a range of specialized sponges and cakes, where finish, decoration and presentation of a high order are required. The preparation of specialized cakes includes sponges, gateaux, torte, cakes, sweet pastes and meringues, fillings and coating agents, as well as skills and techniques in assembling and finishing. Specialized cakes and sponges to be produced and decorated may be of varied cultural origins and derived from classical or contemporary recipes

TRAINING OUTCOMES

At the end of the module the trainee will be able to:

- Prepare specialized cakes and sponges
- Prepare and use fillings
- Decorate cakes
- Present cakes
- Store cakes

MODULE CONTENTS:

Unit one specialized cakes and sponges

- 1.1 Ingredient preparation
- 1.2 Prepare specialized cakes and sponges
- **1.3** Appropriate equipments
- 1.4 Cooling sponges and cakes.

Unit two Prepare and use fillings

- 2.1 Preparing filling.
- 2.2 Layering sponges and cakes
- 2.3 Coating top and sides of sponges and cakes

Unit three Decorating cakes

- 3.1 Using Icings
- 3.2 Decorate cakes and sponges

Unit four. Presenting cakes

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Page 2 of 45	Ministry of Labor and Skills	Level- I	December, 2022



- 4.1. Equipments for cake displaying
- 4.2.Presenting cakes
- 4.3. portion-controlled cakes

Unit five. Store cakes

- 5.1 Storage conditions for cakes
- 5.2 storage methods of cakes

5 0 () 5	Author/Copyright:	Bakery and Pastry production	Version - II
Page 3 of 45	Ministry of Labor and Skills	Level- I	December, 2022



- Lecture
- Group discussion
- Demonstration
- Brainstorming

Assessment Methods:

- Written test
- Oral questioning
- Practical demonstration

ASSESSMENT CRITERIA:

Unit one Prepare specialized cakes and sponges

- Prepare ingredient
- Prepare specialized cakes and sponges
- Identify Storage conditions of cakes.

Unit two Prepare and use fillings

- Prepare filling.
- layer sponges and cakes
- coat top and sides of sponges and cakes

Unit three Decorate cakes

- 3.3 apply Icings
- 3.4 Decorate sponges and cakes

Unit four. Present cakes

- Identify Equipments for display and serve cakes.
- Present cakes
- Cut portion-controlled cakes

Unit five. Store cakes

- 5.1 determine Storage conditions for cakes
- 5.2 identify storage methods of cakes

	Author/Copyright:	Bakery and Pastry production	Version - II
Page 4 of 45	Ministry of Labor and Skills	Level- I	December, 2022



MODULE CODE and TITLE	CST BPP2 M07 1122 Preparing Hot and Cold Desserts
NOMINAL DURATION:	72 Hours

MODULE DESCRIPTION:

This module describes the performance outcomes, skills knowledge and attitude required to prepare a range of hot, cold and frozen desserts in a commercial kitchen or catering operation. Desserts may include foods from varying cultural origins, and may be derived from classical or contemporary recipes.

TRAINING OUTCOMES

At the end of the module the trainee will be able to:

- Prepare and produce desserts and sweets
- Decorate, portion and present desserts and sweets
- Prepare sweet sauces
- Prepare accompaniments, garnishes and decorations
- Store desserts and sweets

MODULE CONTENTS:

Unit One Prepare and produce desserts and sweets

- 1.1. Selecting, measuring and weighing ingredients
- 1.2. Equipment of dessert and sweet preparation
- 1.3. Using standard or enterprise recipes
- 1.4 Producing creative and innovative desserts and sweets

Unit Two. Decorate, portion and present desserts and sweet

- 2.1Decorate desserts and sweets
- 2.2. Portion & Present desserts and sweets

Unit Three. Prepare sweet sauces

- 3.1. Preparing Sauces
- 3.2. Thickening agents
- 3.3 Storing sauce

Unit Four. Prepare accompaniments, garnishes and decorations

- 4.1. Accompaniments, garnishes and decorations
- 4.2Complementing garnishes with desserts

Unit five. Store desserts and sweets

- 5.1. Packaging desserts and sweets
- 5.2. Storing desserts and sweets

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Page 2 of 45	Ministry of Labor and Skills	Level- I	December, 2022



- Lecture
- Group discussion
- Demonstration
- Brainstorming

Assessment Methods:

- Written test
- Oral questioning
- Practical demonstration

ASSESSMENT CRITERIA:

Unit One Prepare and produce desserts and sweets

- Select, measure and weigh ingredients
- Determine Equipment of dessert and sweet preparation
- Produce desserts and sweets
- Produce creative and innovative desserts and sweets

Unit Two. Decorate, portion and present desserts and sweet

- Decorate desserts and sweets
- Portion & Present desserts and sweets

Unit Three. Prepare sweet sauces

- Prepare sauces
- Use thickening agents
- Store sauce

Unit Four. Prepare accompaniments, garnishes and decorations

• Accompaniments, garnishes and decorations

Unit five. Store desserts and sweets

Page 1

- Packing desserts and sweets
- Store desserts and sweets

	Author/Copyright:	Bakery and Pastry production	Version - II
l of 45	Ministry of Labor and Skills	Level- I	December, 2022



MODULE CODE and TITLE	CST BPP2 M08 1122 Service delivery to customer
NOMINAL DURATION:	62 Hours

MODULE DESCRIPTION: This module the performance outcomes, skills and knowledge required to serve food and beverage to customers in a range of hospitality industry enterprises

TRAINING OUTCOMES

At the end of the module the trainee will be able to:

- Prepare for service
- Welcome customers
- Take and process orders
- Deliver Services of food and drinks
- Clear tables and bill customers
- Close down after service

MODULE CONTENTS:

Unit One. Prepare for service

- 1.1.Food and beverage service outlet
- 1.2. Furniture and fittings for cleanliness
- 1.3. Ensuring Environment for customers.
- 1.4. Table set up
- 1.5. Preparing equipment for service.
- 1.6. Legislative requirement for display food & beverage.

Unit Two. Welcoming customers

- 2.1 Greeting customers on arrival
- 2.2 Providing information to customers

Unit three. Taking and processing orders

- 3.1 Providing glassware, service ware and cutlery
- 3.2 Making recommendations to customers
- 3.3 Taking order
- 3.4 Special dietary requirements

Unit Four. Deliver Services of food and drinks

4.1. Collecting food and beverage

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Page 2 of 45	Ministry of Labor and Skills	Level- I	December, 2022



- 4.2. Serve food and beverage
- 4.3. Delays in Service
- 4.4customer satisfaction

Unit five. Clear tables and bill customers

- 5.1. Removing used items
- 5.2. Disposing leftover food and disposables
- 5.3 Disposing recyclable items
- 5.4. Process customer accounts.
- 5.5. Thanking and fare welling customers

Unit six. Closing down after service

- 6.1 Suite furniture and equipment Clearing, Cleaning, dismantling & storing furniture
- 6.2. Setting up for next service.
- 6.3. Evaluating services.
- 6.4 Sharing relevant information to incoming colleagues



- Lecture
- Group discussion
- Demonstration
- Brainstorming



Assessment Methods:

- Written test
- Oral questioning
- Practical demonstration

ASSESSMENT CRITERIA:

Unit One. Prepare for service

- Understand Food and beverage service outlet
- Ensure Furniture and fittings for cleanliness
- Adjust Environment for customers.
- Sett Table
- Prepare equipment for service.
- Know Legislative requirement for display food & beverage.

Unit Two. Welcome customers

- Greet customers on arrival
- Provide information to customers

Unit three. Take and process orders

- Provide glassware, service ware and cutlery
- Make recommendations to customers
- Take order
- Analyzing Special dietary requirements

Unit Four. Deliver Services of food and drinks'

- Collect food and beverage
- Serve food and beverage
- Mange Service delay
- Check customer satisfaction

Unit five. Clear tables and bill customers

- Remove used items
- Dispose leftover food and disposables

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Page 5 of 45	Ministry of Labor and Skills	Level- I	December, 2022	



- Dispose recyclable items
- Process customer accounts.
- Thank and fare welling customers

Unit six. Close down after service

- Clear, clean, dismantle and store furniture after service
- Set up for next service.
- Review services.
- Share relevant information to incoming colleagues



3. Resource Requirements

Item No.	Category/Item	Description/ Specifications	Quantity	Recommended Ratio (Item: Trainee)
A.	Learning Materials			
1.	cm	MoLS	25	1:1
2.	Journals/Publication/Magazines		25	1:1
3.	Journals/Publication/Magazines	The sauce cook book (author Joe Milwalle)	25	1:1
4.	The Gursha Guide. (Author Mahlet Yared)		25	1:1
5.	Food safety hand book. (Author international Finance corporation) • Food truck business		25	1:1
7.	Journals/Publication/Magazines	Baking & pastry principles. (author Jhonvelly, Incorporated 2007)	25	1:1
8.	Journals/Publication/Magazines	Gateaux and torten. (author L.J. Hanneman)	25	1:1
	Desert Art By Robert,			
	Edition-2002			
В.	Learning Facilities & Infrastructure			
1.	Lecture Room	5*5m	1	1:25
2.	Library	20*30m	1	1:25
	Work shop	Standard	1	1;25
	Storage	For un necessary items		
<i>C</i> .	Consumable Materials			
1.	Paper	A4	5rim	1:5
2.	Restaurant linens			
3.	Menu			

5 7 (45	Author/Copyright:	Bakery and Pastry production	Version - II
Page 7 of 45	Ministry of Labor and Skills	Level- I	December, 2022



4.	Napkin			
5.	Marker	Packet	25	1:1
6.	Duster	Packet	5	1:5
7.	Glove			
8.	Icings			
9.	Plastic foil	Disposable	5pack	1:5
10.	Aluminum foil			
11.	Color tag			
12.	Sealing plastic			
13.	Plastic foil	Disposable	5pack	1:5
14.	Safety shoes			
15.	Cream	Fresh		
16.	Vanilla	pack		
17.	Chocolate			
18.	Fruits			
19.	Custard cream			
20.	sugar	Iced		
21.	Cinnamon stick			
22.	Butter	Table		
23.	Diary product			
24.	Flour		50kg	2;1
25.	Yeast			
26.	Koba (amharic term)	Natural		
27.	Bread spice			
28.	Oil			
29.	Kubet	Dried animal waste		
30.	Egg	Farm		
31.	Cacao powder			
32.	Vanilla			
33.	Egg	Farm		
34.	Cacao powder			
35.	Vanilla			
36.	Tools and Equipments			

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Page 8 of 45	Ministry of Labor and Skills	Level- I	December, 2022	



37.	First aid kit	Plastic	1	1;25
38.	Bin	Plastic made	5	1;5
39.	Pot		1	1:25
40.	Van		5	1:5
41.	commercial mixers and attachments		3	1;3
42.	cutting implements		5	1;5
43.	bowl cutters		5	1;5
44.	Trolley	Standard	5	1:5
45.	Cart		5	1:5
46.	70.01		1	1:25
47.			1	1:25
48.	~ .		25	1;1
49.	_			
50.	Oven		1	1:25
51.	Beaters		1	1:25
52.	Spatulas		5	1: 5
53.	Bowel		5	1: 5
54.			1	1:25
55.	Saucer		1	1:25
56.			5	1:5
57.	~.		5	1:5
58.	71 1	Commercial	1	1:25
59.	_		1	1:25
60.	Graters		5	1:5
61.	Piping bags & attachment		5	1:5
62	Cake moulds	Round	5	1:5
63	White board	240 Cm *120 Cm	1 Pcs	1:25
64	Computer		5	1:5
65	Printer Computer table		5 5	1:5 1:5
66	Shelf		5	1:5
67	LCD Projector		2	1:1
68	Geber Mitad (Amharic term)	Made from clay	5	1;5

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Page 9 of 45	Ministry of Labor and Skills	Level- I	December, 2022



Moseb	Ethiopian cultural moseb	2	1;12
Scales		5	1;5
Counters	Side table	1	1:25
Chairs	Arm chair	25	1:25
Glassware		5 pack	1:5
Crockery			
Cutleries			
Condiments			
Cruet set			
Hollow ware			

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	Page 10 of 45	Ministry of Labor and Skills	Level- I	December, 2022



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Page 1 of 45	Ministry of Labor and Skills	Level- I	December, 2022	



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Page 2 of 45	Ministry of Labor and Skills	Level- I	December, 2022	



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Page 3 of 45	Ministry of Labor and Skills	Level- I	December, 2022